

Date	Average response time AISP calls in seconds	Average response time PISP calls in seconds	Average response time COF calls in seconds	Average response time all PSD2 API calls in seconds	Uptime for PSD2 API in percentage	Downtime for PSD2 API in percentage	Error rate for PSD2 API in percentage Average	response time Personal Internet Bank in seconds
01-08-2020	0.3	0.79	0.64	0.64	99.99	0.01	0.01	0.22
02-08-2020	0.32	0.85	0.65	0.32	99.87	0.13	0.13	0.28
03-08-2020	0.32	0.85	0.71	0.32	99.98	0.02	0.02	0.32
04-08-2020	0.31	0.79	0.65	0.31	99.98	0.02	0.02	0.3
05-08-2020	0.32	0.8	0.69	0.32	99.98	0.02	0.02	0.31
06-08-2020	0.33	0.85	0.67	0.33	99.99	0.01	0.01	0.3
07-08-2020	0.33	0.36	0.68	0.33	99.98	0.02	0.02	0.3
08-08-2020	0.31	0.99	0.66	0.31	99.99	0.01	0.01	0.27
09-08-2020	0.32	0.84	0.64	0.32	99.99	0.01	0.01	0.27
10-08-2020	0.35	0.86	0.72	0.35	99.98	0.02	0.02	0.32
11-08-2020	0.35	0.85	0.72	0.35	99.98	0.02	0.02	0.31
12-08-2020	0.35	0.84	0.73	0.35	99.98	0.02	0.02	0.32
13-08-2020	0.36	0.91	0.71	0.33	99.99	0.01	0.01	0.36
14-08-2020	0.37	0.89	0.76	0.37	99.97	0.03	0.03	0.3
15-08-2020	0.34	0.91	0.69	0.34	99.99	0.01	0.01	0.27
16-08-2020	0.36	0.85	0.7	0.36	99.98	0.02	0.02	0.27
17-08-2020	0.53	1.08	0.97	0.42	99.98	0.02	0.02	0.37
18-08-2020	0.62	1.04	1.13	0.62	99.87	0.13	0.13	0.31
19-08-2020	0.3	0.75	0.67	0.3	99.98	0.02	0.02	0.3
20-08-2020	0.34	0.93	0.81	0.34	99.21	0.79	0.79	0.31
21-08-2020	0.31	0.85	0.67	0.31	99.98	0.02	0.02	0.3
22-08-2020	1.43	0.82	2.46	1.43	99.55	0.45	0.45	0.31
23-08-2020	0.29	0.85	0.59	0.29	99.99	0.01	0.01	0.26
24-08-2020	0.31	0.83	0.67	0.31	99.98	0.02	0.02	0.31
25-08-2020	0.31	0.83	0.65	0.31	99.99	0.01	0.01	0.3
26-08-2020	0.32	0.78	0.67	0.32	99.99	0.01	0.01	0.3
27-08-2020	0.31	0.32	0.66	0.31	99.98	0.02	0.02	0.3
28-08-2020	0.31	0.81	0.67	0.31	99.98	0.02	0.02	0.3
29-08-2020	0.3	0.91	0.61	0.3	99.99	0.01	0.01	0.27
30-08-2020	0.3	0.84	0.63	0.3	99.98	0.02	0.02	0.26
31-08-2020	0.31	0.86	0.68	0.31	99.98	0.02	0.02	0.31

Uptime	Downtime	Error	
Personal	Personal	response	
Internet	Internet	rate	Agreed SLA
Bank in	Bank in	Personal	in
percentage	percentage	Internet	Percentage
		Bank in	
		percentage	
99.95	0.05	0.05	99.5
99.9	0.1	0.1	99.5
99.92	0.08	0.08	99.5
99.93	0.07	0.07	99.5
99.92	0.08	0.08	99.5
99.92	0.08	0.08	99.5
99.93	0.07	0.07	99.5
99.95	0.05	0.05	99.5
99.94	0.06	0.06	99.5
99.88	0.12	0.12	99.5
99.93	0.07	0.07	99.5
99.94	0.06	0.06	99.5
99.93	0.07	0.07	99.5
99.93	0.07	0.07	99.5
99.96	0.04	0.04	99.5
99.94	0.06	0.06	99.5
99.92	0.08	0.08	99.5
99.4	0.6	0.6	99.5
99.77	0.23	0.23	99.5
99.73	0.27	0.27	99.5
99.86	0.14	0.14	99.5
98.63	1.37	1.37	99.5
99.91	0.09	0.09	99.5
99.9	0.1	0.1	99.5
99.93	0.07	0.07	99.5
99.93	0.07	0.07	99.5
99.93	0.07	0.07	99.5
99.94	0.06	0.06	99.5
99.96	0.04	0.04	99.5
99.92	0.08	0.08	99.5
99.87	0.13	0.13	99.5