

Date	Average response time AISP calls in seconds	Average response time PISP calls in seconds	Average response time COF calls in seconds	Average response time all PSD2 API calls in seconds	Uptime for PSD2 API in percentage	Downtime for PSD2 API in percentage	Error response rate for PSD2 API in percentage Average	Personal Internet Bank in seconds
01-09-2020	0.32	0.82	0.72	0.32	99.99	0.01	0.01	0.31
02-09-2020	0.31	0.83	0.71	0.31	99.98	0.02	0.02	0.31
03-09-2020	0.32	0.89	0.7	0.32	99.99	0.01	0.01	0.31
04-09-2020	0.32	0.85	0.7	0.32	99.98	0.02	0.02	0.3
05-09-2020	0.31	0.97	0.68	0.31	99.99	0.01	0.01	0.28
06-09-2020	0.31	0.87	0.71	0.31	99.99	0.01	0.01	0.27
07-09-2020	0.32	0.86	0.71	0.32	99.98	0.02	0.02	0.31
08-09-2020	0.32	0.85	0.73	0.32	99.99	0.01	0.01	0.3
09-09-2020	0.38	0.86	0.78	0.38	99.86	0.14	0.14	0.31
10-09-2020	0.3	0.81	0.69	0.3	99.99	0.01	0.01	0.3
11-09-2020	0.29	0.82	0.72	0.29	99.99	0.01	0.01	0.32
12-09-2020	0.29	0.88	0.63	0.29	99.99	0.01	0.01	0.27
13-09-2020	0.28	0.37	0.64	0.28	99.99	0.01	0.01	0.26
14-09-2020	0.31	0.9	0.7	0.31	99.99	0.01	0.01	0.32
15-09-2020	0.31	0.85	0.71	0.31	99.98	0.02	0.02	0.3
16-09-2020	0.32	0.38	0.73	0.32	99.92	0.08	0.08	0.29
17-09-2020	0.31	0.87	0.7	0.31	99.99	0.01	0.01	0.28
18-09-2020	0.35	0.87	0.72	0.35	99.95	0.05	0.05	0.29
19-09-2020	0.29	0.9	0.64	0.29	99.99	0.01	0.01	0.25
20-09-2020	0.28	0.91	0.66	0.28	99.98	0.02	0.02	0.25
21-09-2020	0.3	0.85	0.71	0.3	99.99	0.01	0.01	0.29
22-09-2020	0.32	0.86	0.69	0.32	99.99	0.01	0.01	0.28
23-09-2020	0.31	0.88	0.69	0.31	99.98	0.02	0.02	0.28
24-09-2020	0.32	0.83	0.72	0.32	99.98	0.02	0.02	0.29
25-09-2020	0.3	0.82	0.7	0.3	99.98	0.02	0.02	0.28
26-09-2020	0.29	0.94	0.7	0.29	99.99	0.01	0.01	0.25
27-09-2020	0.28	0.86	0.63	0.28	99.99	0.01	0.01	0.24
28-09-2020	0.32	0.86	0.74	0.32	99.98	0.02	0.02	0.29
29-09-2020	0.31	0.34	0.73	0.31	99.99	0.01	0.01	0.27
30-09-2020	0.3	0.82	0.73	0.3	99.99	0.01	0.01	0.27

Uptime	Downtime	Error response rate	Agreed SLA
Personal Internet Bank in percentage	Personal Internet Bank in percentage	Personal Internet Bank in percentage	in Percentage
99.92	0.08	0.08	99.5
99.92	0.08	0.08	99.5
99.92	0.08	0.08	99.5
99.93	0.07	0.07	99.5
99.94	0.06	0.06	99.5
99.88	0.12	0.12	99.5
99.89	0.11	0.11	99.5
99.92	0.08	0.08	99.5
99.82	0.18	0.18	99.5
99.7	0.3	0.3	99.5
99.95	0.05	0.05	99.5
99.95	0.05	0.05	99.5
99.92	0.08	0.08	99.5
99.91	0.09	0.09	99.5
99.91	0.09	0.09	99.5
99.84	0.16	0.16	99.5
99.88	0.12	0.12	99.5
99.9	0.1	0.1	99.5
99.92	0.08	0.08	99.5
99.9	0.1	0.1	99.5
99.82	0.18	0.18	99.5
99.9	0.1	0.1	99.5
99.89	0.11	0.11	99.5
99.91	0.09	0.09	99.5
99.91	0.09	0.09	99.5
99.94	0.06	0.06	99.5
99.85	0.15	0.15	99.5
99.92	0.08	0.08	99.5
99.24	0.76	0.76	99.5
99.9	0.1	0.1	99.5